

HM Customs Gibraltar

# What are the System Requirements for ASYCUDA?



ASYCUDA Section  
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## System Requirements

Currently, HM Customs Gibraltar is using the ASYCUDA World version. To be able to access the ASYCUDA World, the direct traders (the agent or importer who is responsible for the input of the declarations in the Customs system) must guarantee the right environment to avoid technical problems.

### What are the System Requirements for ASYCUDA?

The ASYCUDA client runs on the most popular JAVA Enabled desktops such as Windows. To connect to ASYCUDA the minimum requirements are:

#### 1. Hardware

- Processor with a clock frequency greater than 2 GHz
- Standard Memory (RAM): 4 GB or more (recommended 8 GB)
- Hard Disk Size: 250 GB

#### 2. Software

- Run Operating System: any operating system (Microsoft Windows, Apple macOS, Linux) certified for Oracle Java Runtime Environment (JRE) 8 (for the latest supported system configurations, including operating system version, hardware platforms, desktop managers, and browsers, see <https://www.oracle.com/java/technologies/javase/jdk-jre-8-cs-config.html>)
- Oracle Java Runtime Environment (JRE) recommended version 1.8 update 391 or higher
- Adobe Acrobat Reader or any similar software which can open and view PDF documents

#### 3. Internet

- Users will need to have access to the internet in order to run the platform.

**Note:** The platform only works within Internet Service Providers (ISP) which are based in Gibraltar.