

HM Customs Gibraltar

# How to clear ASYCUDA SOClass Cache



ASYCUDA  
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# How to Clear ASYCUDA SOClass Cache from a Windows Operating System

To clear the ASYCUDA cache (called SOClass cache, SOClass being the application server where ASYCUDA is plugged in) you have to:

**Note:** This user guide has been created on a Windows 11 operating system but the same steps can be reproduced for Windows 10, 8 and 7 machine.

1. Log out from ASYCUDA client
2. Access your Windows File Explorer
3. In the Address Bar type %userprofile% and press enter

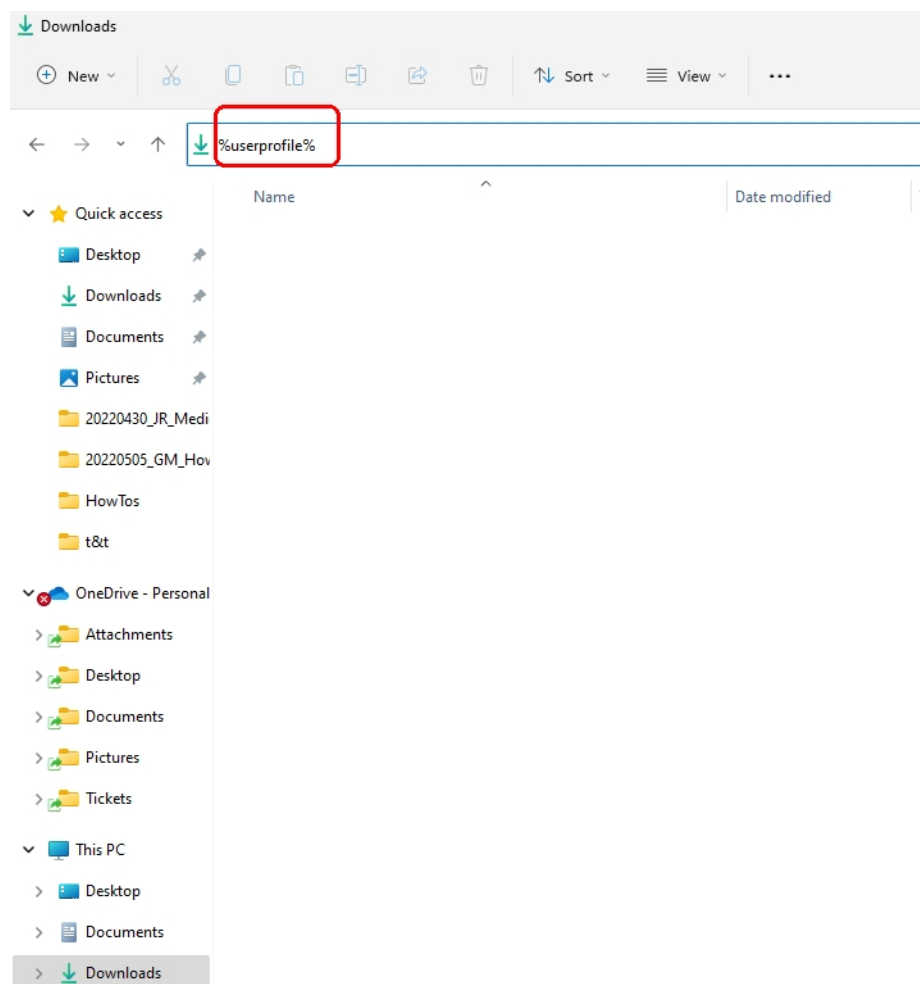


Figure 1 - File Explorer

4. You will be redirected to the connected Microsoft Windows user's profile folder (The typical user path is C:\Users\Username)

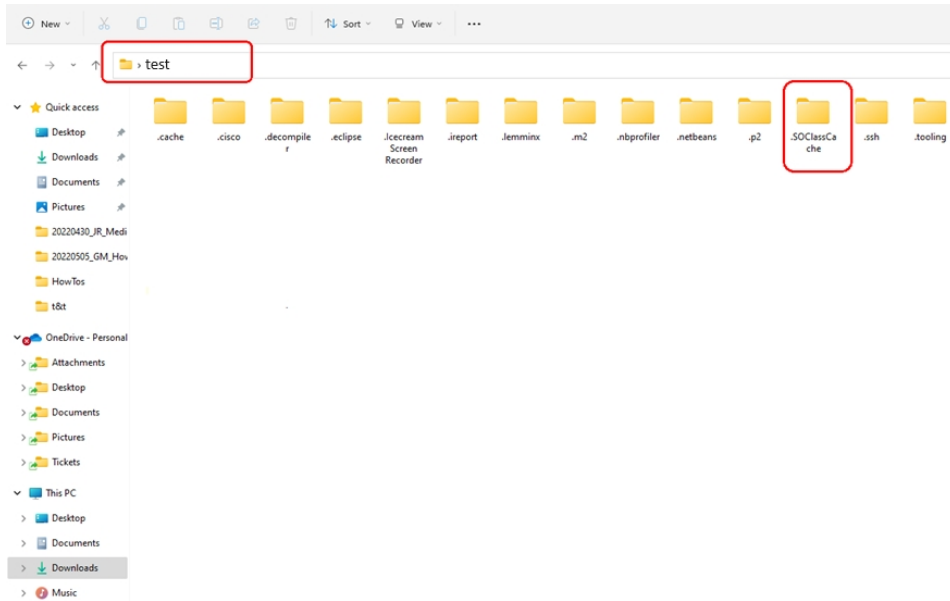


Figure 2 - User profile

5. In the user's profile folder identify the folder ".SOClassCache" and delete it.

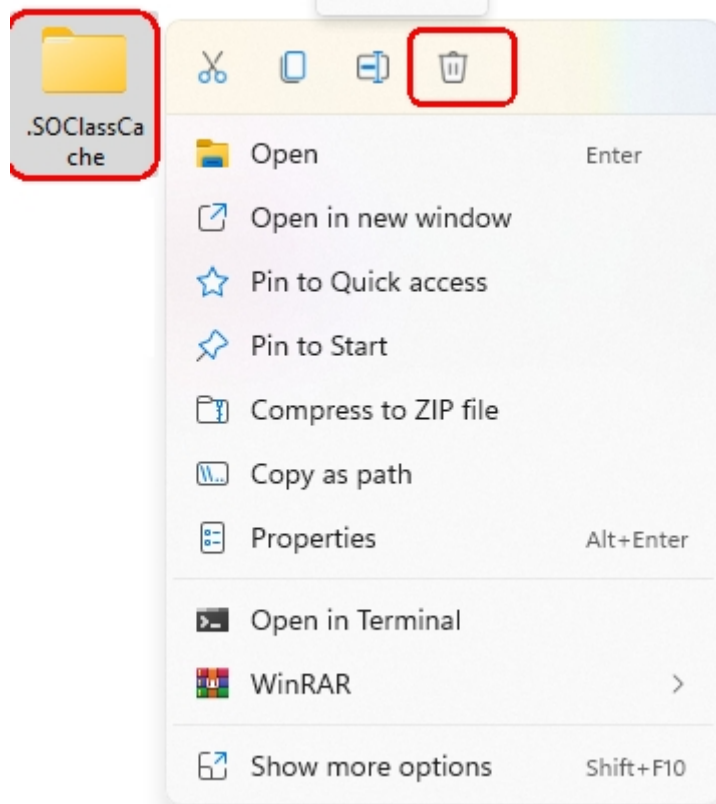


Figure 3 - Delete

6. On the next ASYCUDA login the subfolder ".SOClassCache" will be recreated and populated with the required data structures.

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